



## AXLE SUPPORT BULLETIN

DATE: 29/10/2020

For Axle Models: **DSH40, D170, D190, D590**

### DANA AXLE RATIO FLEXABILITY PROGRAM

The Dana Spicer Ratio Flexibility Program is designed to help dealers' close sales of stock vehicles that otherwise might be in jeopardy because the axle ratios in those vehicles do not meet the customer's requirements.

#### Features

- Substitution of complete axle head assemblies saves dealer time and expense of disassembly required with gear set exchanges.
- Satisfies customer ratio requirements without jeopardizing warranty coverage due to internal gearing replacement.

#### Eligibility

Dealer stock vehicles which have never been registered and are equipped with Dana Spicer axles as original equipment.

#### Warranty Coverage

The Dana Australia axle warranty will remain (new Ratio must meet the Dana application guidelines).

#### Change over price

##### **DSH40 / D170 / D190 / D590**

Model for model, but different ratio                      per Tandem                      \$ 800.00 + GST

##### **DSH40** Model for Model, but **add Diff Lock:**

Fwd/Rr only                      \$1300.00 + GST  
Rear/Rr only                      \$1200.00 + GST  
Tandem                              \$2500.00 + GST

##### **D170/D190** Model for Model, but **add Diff Lock:**

Fwd/Rr only                      \$1300.00 + GST  
Rear/Rr only                      \$1200.00 + GST  
Tandem                              \$2500.00 + GST



## Ordering Instructions

- The exchange will be processed via the “Ratio Change Account”.
- The dealer needs to e-mail a complete “Axle Specification Change Request” DA1020003 **Appendix A** to [Aus.spicer@dana.com](mailto:Aus.spicer@dana.com)
- The Dana Australia customer service operators will review the form and return the approved copy, c/w an RMA and all the relevant information to return the replaced drive head, after it has been removed.
- Dealer must e-mail ([Aus.spicer@dana.com](mailto:Aus.spicer@dana.com)) a **Purchase Order** to Dana Australia confirming the price, the freight details (which carrier to use) and the customers freight account number.
- **All freight costs “to and from” will be covered by the dealer.**
- The original drive heads must be returned to Dana Australia ASAP, clearly marked with the issued Dana Australia RMA.
- Upon receipt of the drive heads at Dana Australia Keysborough facility, an inspection will be carried out, using the “Axle Ratio Checklist” DA1020003 **Appendix B.**

If the components are in good condition, complete, clean, free from oil and in the original shipping pallet/box, a credit will be issued, leaving the change over price as a balance in the dealer account.

If the drive heads are damaged or in poor condition, the dealer will be informed (a copy of Appendix B will be send to the dealer) and charged the cost it takes Dana Australia to bring the drive heads to a saleable condition.

The credit value will be adjusted accordingly.
- The new drive heads will be fitted with Yokes ex Dana.
- The return drive heads **must be still fitted with** the original yokes.



Characteristic	Comment	Measured
• Tags OK and part number Written on 'OK to Move' Tag		Y / N
• Check / Replace Seals		OK or Replace
• Yoke fitted		Y / N
• Diff Rotates		Y / N
• Replace Locknut if loose		Y / N
• Backlash		Y / N
• All Bolts Present		Y / N
• General Condition		Y / N
• O.K to Move Tag Signed & Dated		Y / N
GR Number _____		
<b>General Comments:</b>		
<i>Stamp 'COMPLETED' on Paperwork and return to Customer Service</i>		
<b>PART No. / RATIO</b>	<b>SERIAL NUMBER</b>	<b>MODEL</b>
<b>Checked By:</b>		<b>Date:</b>

Please contact Dana Australia on **1300 003 262** for more information.